DEAF & HARD OF HEARING INFO - CORONAVIRUS

- Commonwealth of Massachusetts
  https://mass.gov/covid19
- Executive Office of Health & Human Services
  https://mass.gov/eohhs
call: Dial 211
- Massachusetts Commission for the Deaf and Hard of Hearing
  https://mass.gov/mcdhh
  email: MCDsafety@mass.gov

PREVENTING ILLNESS

- WASH HANDS
- CLEAN OBJECTS & SURFACES
- DO NOT TOUCH FACE
- COVER COUGH
- STAY HOME
- AVOID CROWDS
- SOCIAL DISTANCE
- AVOID TRAVEL

GET MEDICAL HELP

- CONTACT DOCTOR
- MEDICAL STAFF
- AMBULANCE
- HOSPITAL

PREFERRED METHOD OF COMMUNICATION

- INTERPRETER
- TEXT/CAPTIONS
- WRITING
- LIP READING
- GESTURES
- ASSISTIVE LISTENING DEVICE

QUICK COMMUNICATION

- YES
- NO
- DON'T KNOW

- GO
- WAIT
- STOP

TIPS FOR HEALTH PROVIDER

- Get the person’s attention and make eye contact
- Repeat, rephrase, or write down your request
- Ask and/or indicate before touching the person
- Ask the person their preferred method of communication
- Minimize the number of people interacting with the patient
- Know that hearing aids/cochlear implants may improve hearing, but a person may still benefit from an assistive listening device and still may not understand all that you say.